

Title: Director of Information Technology I, II
Reports to: Executive Vice President
Division: Organizational Development and Innovation (ODI)
Department: Information Technology Services
Location: Anchorage, AK – 100% onsite
Salary Range/Compensation:

- Hiring Range: \$148,116.80 - \$202,418.67
- Pay Range: \$148,116.80 - \$229,569.60
- Hiring Range: \$166,296.00 - \$232,828.27
- Pay Range: \$166,296.00 - \$266,094.40

Company Overview

Alaska Native People Shaping Health Care

Southcentral Foundation (SCF) is a 501(c)(3) nonprofit health care organization owned and operated by Alaska Native people. SCF serves more than 70,000 Alaska Native and American Indian customer-owners through an integrated system of medical, behavioral, dental, and specialty services. They are known nationally and internationally for their unique approach to care.

Southcentral Foundation's Nuka System of Care

Southcentral Foundation's Nuka System of Care (Nuka) is a relationship-based, customer-owned approach to transforming health care, improving outcomes, and reducing costs. Recognized as one of the world's leading examples of health care redesign, SCF offers healthcare organizations value-based solutions for data and information management, integrated care, behavioral health, workforce development, improvement, innovation, and more.

Please visit SCF's website for more information about its [awards and recognition](#).

The Mission

Vision: A Native Community that enjoys physical, mental, emotional and spiritual wellness.

Mission: Working together with the Native Community to achieve wellness through health and related services.

Goals: Shared Responsibility | Commitment to Quality | Family Wellness | Operational Excellence

SCF is internationally recognized for its relationship-based **Nuka System of Care**, which emphasizes shared responsibility, continuity, and whole-person wellness.

Customer-owner: This term gives those receiving care to not only be customers, but also owners of their own health and owners of the care system by providing feedback that will guide future improvement. It signifies a substantial change in the relationship between customer-owners and care providers. More than just diagnosing illnesses and prescribing treatment, SCF's providers work in relationship with customer-owners to help them achieve whole person wellness.

Relationships: When providers build strong relationships with customer-owners, it helps providers better understand the health issues, social factors, and family history that customer-owners are facing, and gives them the opportunity to help them make healthier choices in their lives. In addition to these relationships, SCF employees build strong relationships with each other and SCF maintains a strong relationship with the community.

Partnership and collaboration: SCF works together with the customer-owner as an active partner. We are all on this journey together. Every aspect of SCF's Nuka System of Care is driven by customer-owners, from customer-ownership and health care delivery systems to facility design, process and quality improvement, and infrastructure.

[Recommended Viewing: SCF leadership describe the mission.](#)

About Anchorage, AK

With a population of nearly 300K residents, Anchorage is home to nearly 40% of Alaska's population and is the center of the state's urban life. Anchorage combines city amenities and accessibility with the vivid and striking natural beauty that Alaska is famous for, including downtown salmon runs, miles of hiking trails, and the opportunity to see the Northern Lights. Located in Southern Alaska in the Cook Inlet region, Anchorage is also one of the warmest areas of the state with temperatures approaching 80 F in Summer. Anchorage also has a major airport, making it a well-connected location with regular flights only three hours away from Seattle. There are 229 federally recognized tribes and 20 Indigenous languages spoken in the State of Alaska. The Dena'ina, a group of Athabascans are the original inhabitants of the Southcentral Alaska, and Anchorage is inside the traditional Dena'ina homeland. In 2024, the Anchorage School District estimated 112 different languages spoken by students or their families at home. The top five languages apart from English were Spanish, Samoan, Filipino, Hmong, and Yupik.

Check out [Visit Anchorage Alaska's website](#) for more highlights of the area.

Job Description

The Southcentral Foundation (SCF) Director of Information Technology is responsible for leading and developing information technology strategies and policies to advance the organization's automation and electronic information objectives and ensures effective, efficient interface of systems and IT function.

Outline of Essential Job Responsibilities/Functions to Include but Not Limited to:

Customer Care and Relationships:

- Creates, develops and nurtures culturally appropriate interactions and connections with each other, customer-owners, and the community.
- Plans and oversees the management of policies and procedures regarding the Information Technology infrastructure, operations and Information Security.
- Compliance with all applicable laws, policies, procedures, bylaws, regulatory requirements, and best practice guidelines regarding Privacy of Health Care Information, Corporate and Health Care Compliance.
- Builds and develops relationships with key stakeholders and vendors to help achieve strategic goals.
- Ensures processes and systems for exceptional customer service are in place for all departments assigned:
- Oversees services and systems provided by outside vendors and/or consultants and ensures the delivery of high-quality services and solutions
- Works in partnership with stakeholders to influence strategy, provide new business and technology ideas, align and prioritize projects, and drive system wide technology improvements.

Communications and Teamwork:

- Shares and receives information, opinions, concerns and feedback in a supportive manner.
- Works collaboratively by building bridges and creating rapport with team members within departments and across the organization.
- Acts as a liaison for functional departments on data processing matters in order to answer all questions, evaluate needs, monitor service, advise on problems, encourage data processing education and understanding, and ensure smooth conversion from manual to computerized systems or from existing computer systems to new improved ones.
- Facilitates groups, committees, and meetings.
- Communicates ideas in a technical manner and tailored to the appropriate audience.

Improvement and Innovation:

- Makes meaningful improvement to services, program, and processes and/or organizational effectiveness that creates new value for customer-owners and employees
- Demonstrates experience in leading large-scale IT projects from inception through completion
- Manages the strategic planning and improvement processes
- Ensures alignment with the Mission, Vision and Operational Principles of SCF
- Develops and implements long range strategic plans that meet the infrastructure and technology needs of the organization
- Partners with Senior Leadership across the organization to integrate the strategic technology plan

Qualifications:

SCF programs are established to serve a primary population comprised of Alaska Native people who are affiliated with Cook Inlet Region, Inc. (CIRI) and Alaska Native and American Indian people within SCF's geographical service area. Employees should have a thorough understanding of the cultures and the needs of this population. Such knowledge is critical to ensure the achievement of SCF's vision of *a Native Community that enjoys physical, mental, emotional, and spiritual wellness*, and mission of *working together with the Native Community to achieve wellness through health and related services*:

1. Master's degree in Information Technology, Computer Science, Business Administration or related field; OR equivalent combination of IT education, training and work experience.
2. Five (5) years progressively responsible IT technical leadership experience.

Skills:

- Seeks out additional learning opportunities to continue to develop the technical and professional skills needed now and in the future.

- Takes responsibility for all work activities and personal actions by following through on commitments.
- Applies knowledge of the Privacy Act of 1974 and the Health Insurance Portability and Accountability Act of 1996 (HIPAA) to ensure the privacy of individuals is protected to the fullest.
- Directs implementation and execution of new/upgraded information systems through well-defined plans, including procedures, deadlines, and accountability.
- Understands technical structures, capabilities, dependencies, and linkages between diverse interconnected complex IT systems.
- Recommends and plans information technology to support and meet company objectives based on research and evaluation.
- Stays current and integrates ever-changing market and technology trends to align with
 - the company's goals.
- Displays expert knowledge of software application development concepts with proficiency in enterprise-related software, services, and technology solutions.
- Performs periodic evaluations of the overall operational effectiveness of IT Services and Information Security and oversees the analysis of systems for SCF.
- Demonstrates good written and verbal skills to effectively communicate internally and externally the impact of adopting a new technology.
- Maintains quality, safety, and infection control standards.

Important Note

Candidates are encouraged to express interest early in the process. This recruitment is considered “open” until filled.

Alaska Native/American Indian Preference in Employment

Pursuant to the Indian Self-Determination and Education Assistance Act, as amended, SCF pursues a policy of Alaska Native/American Indian preference in hiring, contracting, and training.

APPLY HERE

For additional information, please contact:

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-or-

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