

Title: VP of Operations
Location: Richmond, CA
Compensation: Salary
Client: Confidential

Company Overview:

Our Client is a women's clothing company. Our client believes that the outdoors and a good workout can be the antidote to many of life's problems. They have experienced significant growth over the past several years and continue to add top talent to their lead their talented team.

Job Description:

This role is responsible for taking the company strategies and turning them into actionable operating efficiencies. With an overall focus on our customer's experience, operational excellence, and continuous improvement. To be successful in this role, you must have the ability to leverage human capital and achieve company goals and business strategy.

Education and Experience Requirements:

- 10+ years of industry-related experience including up to 3 years in upper management/leadership. Retail experience is strongly desired.
- Extensive knowledge of principles, procedures and best practices in retail, distribution/warehousing, or customer experience. Tried and true method for keeping your finger on the pulse of the customer's experience.
- Experience managing both exempt and non-exempt workforce management; experience with multi-lingual workplaces is a plus.
- Ability to successfully navigate tough discussions, manage through ambiguity and hold stakeholders (including employees) accountable.
- Highly collaborative and works with others in a manner that fosters a results-focused culture where people want to do their best. Equally comfortable working with executive leaders as you are working with line-level staff.

For immediate and confidential consideration interested candidates may contact Angie Brouwers at abrouwers@berkeleysearch.com.