Title: SAP IT Manager
Location: San Jose Metropolitan Area, CA
Onsite/Hybrid/Remote: Hybrid
Time zone: Pacific Standard Time
Compensation: $173,548.96 - $210,949.44
Client: Local Government in San Francisco Bay Area

The IT Manager will manage the SAP team that includes functional and technical resources covering the SAP application and infrastructure environments. This position will be responsible for the ongoing development and support of the County's SAP systems, which include:

- SAP ERP (Financials, Procurement, Vendor Payments, Project Plan and Budgeting, Fixed Asset Management, Labor Distribution, Management Reporting, GASB & CAFR reporting, COVID reporting)
- SAP Budget & Planning
- SAP Business Warehouse (Data Warehousing)
- SAP Business Objects (BI Reporting)
- SAP Ariba Integration (e-commerce)
- C-Series (Check printing for SAP and other systems)
- Integration with various County systems

The IT Manager is also responsible to:

- Ensure support of business functions and projects, maximizing performance, reliability, and availability
- Serve as SAP primary point of contact for departments and business stakeholders
- Lead SAP product and project roadmap planning and development
- Guide team to develop conceptual solutions for business processes and requirements
- Apply business knowledge to ensure that SAP solutions are aligned with organizational goals
- Stay abreast of new technologies and Cloud architecture
- Establish metrics and internal SLAs
- Establish team and individual priorities and objectives aligned with business and departmental goals
- Perform general management and administration duties such as recruitment and performance assessments
- Participate in demand management and IT budgeting process
- Establish and maintain relationships with customers and vendors
- Perform other related duties as required

Desired Qualifications:

- Bachelor's degree from an accredited college in Computer Science, Engineering, Information Technology, Business or a related field, or training and experience equivalent to a Bachelor's degree
- 10 years of IT and/or business work experience
- 5 years of experience in SAP FI/CO support or financial applications, implementations, upgrades, integration, configuration, or management
- 3 years of people management experience in SAP or other business applications
- Experience with SAP S4/HANA and Fiori is a plus
- Significant experience interfacing with IT groups and business stakeholders
- Track record of providing excellent customer service and delivering business value

Knowledge of:

- Software development lifecycle (SDLC)
- Strategic planning
- Finance and budgeting processes
- Multiple software development methodologies
- Project management processes and methodologies
- Organizational practices for staffing, performance management, staff development, rewards and recognition, and retention
- IT services supporting IT strategy

For immediate and confidential consideration interested candidates may contact Tobin Reagan at tobin@berkeleysearch.com